James Devlin

8899 Pearl St. #1615
Thornton, CO 80229
Portfolio: https://napkincat.com/
jamesnuvondevlin@gmail.com
(303) 885-5541

Authorized to work in the US for any employer

Work Experience

Systems Service Representative

Toshiba Global Commerce Solutions, Inc. - Denver, CO September 2021 to Present

• Performed Broad IT Service, Install, Repair, and Maintenance Work with regards to alarm systems, ATMS, TV, Appliances, Lifts, PC, Laptop, etc. All running or managed via a broad spectrum of Linux Distributions or Custom Windows Distributions
• Cradle-to-Grave Client Service Ticket Management. Self-reliance and little to no oversight in remote/field work.
• Kept and met high demand SLA contracts across the Colorado Region on behalf of employer.

Senior Computer Repair Technician / IT Serviceman

RECOMPUTE BOZEMAN INC. - Bozeman, MT
February 2014 to August 2021

• Broad experience with consumer electronics hardware repair including all major brands of laptop, desktop, mobile, and server hardware equipment including Apple brand equipment.
• Extensive experience in working on a client-by-client basis to achieve custom software solutions in Windows, macOS, Linux derivatives.
• Lead management of a team of 4 in the capacity of all points listed above; providing training and growth of the core repair team and faculty to increase client acquisition and productivity.

Casino Cashier / Slot Technician / Floor Security

Wild Card Saloon & Casino - Black Hawk, CO
June 2013 to September 2013

● Maintained a Colorado Gaming Support License.
● Promoted within 1 month of employment from slot tech to cashier.
● Managed large amounts of money in a position of trust.
● Assisted with slot machine acquisition and maintenance.

Education

Bachelor of Innovation in Game Design and Development

UNIVERSITY OF COLORADO AT COLORADO SPRINGS - Colorado Springs, CO
August 2009 to May 2013

Skills

• WPM:~95
• C
• C++
• C#
• PHP
• Java
• JavaScript
• HTML/CSS
• Adobe Suite
• Microsoft Office Suite
• Windows OS Current and Legacy
• Apple OS Current and Legacy
• Microsoldering
• eWaste
• XML
• Linux
• Visual Basic
• User Interface